The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, 1-888-775-7888. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-888-775-7888 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$3,800 Individual \$7,600 Family	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. Preventive services, some office visits, Tier 1 drugs, children's eye exam, children's glasses, and children's dental check-ups.	For example, this <u>plan</u> covers certain <u>preventative services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventative services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Yes. Drug Deductible: \$700 Individual/ \$1,400 Family. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$9,100 Individual / \$18,200 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums and health care this plan doesn't cover, and out-of-network services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://cchphealthplan.com/employer-member">https://cchphealthplan.com/employer-member</a> or call 1-888-775-7888 for a list of <a href="network">network</a> <a href="providers">providers</a> .	This <u>plan</u> uses a <u>provider_network</u> . You will pay less if you use a <u>provider_in</u> the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before the <u>specialist</u> .

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$50 Copay/Visit deductible does not apply	Not Covered	None
If you visit a health care provider's office or clinic	Specialist visit	\$95 <u>Copay</u> /Visit <u>deductible</u> does not apply	Not Covered	Preauthorization required.
or carrie	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your doctor if the services you need are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$95 <u>Copay</u> /Visit (x-ray) \$50 <u>Copay</u> /Visit (blood work) <u>deductible</u> does not apply	Not Covered	None
	Imaging (CT/PET scans, MRIs)	\$285 <u>Copay</u> /Visit <u>deductible</u> does not apply	Not Covered	None
If you need drugs to treat your illness or condition	Tier 1 - Generic drugs	\$30 Copay/Prescription (Retail) \$60 Copay/Prescription (Mail Order) deductible does not apply	Not Covered	Covers up to 30-day supply (retail prescription); 31-90 day supply (mail order prescription). Mail order prescription only covered at participating pharmacies and Chinese Hospital Pharmacy. Mail order is not available for Tier 4 - Specialty drugs.
More information about prescription drug coverage is available at https://cchphealthplan.com/employer-member	Tier 2 - Preferred brand drugs	\$80 <u>Copay</u> /Prescription (Retail) \$160 <u>Copay</u> /Prescription (Mail Order)	Not Covered	We will cover prescription filled out-of-network if they are related to care for a medical emergency or urgently needed care.
	Tier 3 - Non-preferred brand drugs	\$95 <u>Copay</u> /Prescription (Retail) \$190 <u>Copay</u> /Prescription	Not Covered	If you prescription is not listed on the formulary, you can request for <a href="Preauthorization">Preauthorization</a> .

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.cchphealthplan.com.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information
		(You will pay the least) (Mail Order)	(You will pay the most)	
		,		
	Tier 4 - Specialty drugs	20% <u>Coinsurance</u> up to \$250/Prescription	Not Covered	
		(Retail)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$300 <u>Copay</u> (Chinese Hospital)/ \$750 <u>Copay</u> (Other Contracted Facilities)	Not Covered	Preauthorization required.
	Physician/surgeon fees	No Charge	Not Covered	
	Emergency room care	\$300 Copay /Visit	\$300 Copay /Visit	Copay is waved if admitted.
If you need immediate	Emergency medical transportation	\$100 Copay/Visit	\$100 <u>Copay</u> /Visit	None
medical attention	<u>Urgent care</u>	\$50 <u>Copay</u> /Visit <u>deductible</u> does not apply	\$50 <u>Copay</u> /Visit <u>deductible</u> does not apply	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250 Copay/day (Chinese Hospital)/ \$750 Copay/ day (Other Contracted Facilities) up to first 5 days	Not Covered	Preauthorization required.
	Physician/surgeon fees	No Charge	Not Covered	Preauthorization required.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$50 <u>Copay</u> / Visit <u>deductible</u> does not apply	Not Covered	Other outpatient services include: Mental health partial hospitalization, Mental health intensive outpatient treatment, Substance use disorder day treatment, and Substance use disorder intensive outpatient treatment.
	Inpatient services	\$250 <u>Copay</u> /day up to 5 days	Not Covered	Preauthorization required.
If you are pregnant	Office visits	No Charge	Not Covered	Cost Sharing does not apply for preventive
	Childbirth/delivery professional services	No Charge	Not Covered	services. Depending on the type of services, a copayment may apply. Maternity care may
	Childbirth/delivery facility services	\$250 <u>Copay</u> /day up to 5 days	Not Covered	include test and services described elsewhere in this document (i.e. ultrasound).

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.cchphealthplan.com.

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Home health care	No Charge	Not Covered	Preauthorization required.
	Rehabilitation services	\$50 <u>Copay</u> /Visit <u>deductible</u> does not apply	Not Covered	Preauthorization required.
If you need help recovering or have other special health	Habilitation services	\$50 Copay/Visit deductible does not apply	Not Covered	Preauthorization required.
needs	Skilled nursing care	No Charge for first 10 days, then \$100 Copay/per day	Not Covered	Preauthorization required. Limited to 100 covered days every calendar year.
	Durable medical equipment	50% Coinsurance	Not Covered	Preauthorization required.
	Hospice services	No Charge	Not Covered	Preauthorization required.
	Children's eye exam	No Charge	Not Covered	1 covered exam every calendar year
If your child needs dental or eye care	Children's glasses	No Charge	Not Covered	1 pair per calendar year - Frames will be covered in full from the VSP Pediatric Collection (or contact lenses in lieu of glasses)
	Children's dental check-up	No Charge	Not Covered	1 covered exam every 6 months

### **Excluded Services & Other Covered Services:**

|--|

- Chiropractic Care
   Cosmetic Surgery
   Dental Care (Adult)
   Infertility treatment
   Long-term care
   Non-emergency care when traveling outside the U.S
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss program

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

**Hearing Aids** 

Acupuncture
 Bariatric Surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California Department of Managed Health Care 1-888-466-2219. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance,

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com.

contact: Chinese Community Health Plan at 1-888-775-7888, submit a grievance form through our member portal at <a href="https://cchphealthplan.com/employer-member">https://cchphealthplan.com/employer-member</a>, or file your complaint in writing to, Chinese Community Health Plan, 445 Grant Avenue, Suite 700, San Francisco, CA 94108. If you have a grievance against Chinese Community Health Plan, you can also contact the California Department of Managed Care, at 1-888-466-2219 or <a href="https://www.dmhc.ca.gov">http://www.dmhc.ca.gov</a>.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-415-834-2118

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-415-834-2118

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-415-834-2118

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.cchphealthplan.com.

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The <u>plan's</u> overall <u>deductible</u> \$3,800
- Specialist copayment \$95
- Hospital (facility) copayment \$250/day
- Other coinsurance 50%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700

in this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$3,800		
Copayments	\$1,000		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$2,700		
The total Peg would pay is	\$7,500		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$3,800
- Specialist copayment \$95
- Hospital (facility) copayment \$250/day
- Other coinsurance 50%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600

# In this example, Joe would pay:

Cost Sharing			
\$1,500			
\$1,900			
\$0			
What isn't covered			
\$20			
\$3,420			

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

- The plan's overall deductible \$3,800
- Specialist copayment \$95
- Hospital (facility) copayment \$250/day
- Other coinsurance 50%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

## In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$1,600	
<u>Copayments</u>	\$600	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,200	