Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, 1-888-775-7888. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-888-775-7888 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. All services are covered without meeting a <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copaymen</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductibles</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No. There are no other specific deductibles.	You don't have to meet deductible for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,550 individual / \$17,100 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premium, balance billing charges, and health care this plan doesn't cover	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://cchphealthplan.com/family-member or call 1-888-775-7888 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). "Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You May Need	What Y	ou Will Pay	Limitations, Exceptions, & Other Important Information
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$35 <u>Copay</u> /Visit	Not Covered	None
	Specialist visit	\$65 Copay/Visit	Not Covered	Preauthorization required.
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$40 <u>Copay</u> /Visit (Lab). \$75 <u>Copay</u> /Visit (X-Ray)	Not Covered	None
	Imaging (CT/PET scans, MRIs)	\$75 Copay/Visit	Not Covered	None
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://cchphealthplan.com/family-member	Generic drugs	\$15 <u>Copay</u> /Prescription (Retail). \$30 <u>Copay</u> /Prescription (Mail Order).	Not Covered	Covers up to 30-day supply (retail prescription); 31-90 day supply (mail order prescription). Mail order prescription only covered at participating pharmacies and Chinese Hospital Pharmacy. Mail order is not available for Tier 4 - Specialty drugs.
	Preferred brand drugs	\$60 Copay/Prescription (Retail). \$120 Copay/ Prescription (Mail Order).	Not Covered	
	Non-preferred brand drugs	\$85 <u>Copay</u> /Prescription (Retail). \$170 <u>Copay</u> / Prescription (Mail Order).	Not Covered	We will cover prescription filled out-of-network if they are related to care for a medical emergency or urgently needed care. If your prescription is not listed on the
	Specialty drugs	20% <u>Coinsurance</u> up to \$250/Prescription (Retail)	Not Covered	formulary, you can request for <u>Preauthorization</u> .
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$150 Copay/Visit	Not Covered	Preauthorization required.
gj	Physician/surgeon fees	\$40 Copay/Visit	Not Covered	
If you need immediate	Emergency room care	\$350 Copay/Visit	\$350 Copay/Visit	Copay is waived if admitted into the hospital.
medical attention	Emergency medical transportation	\$250 Copay/Trip	\$250 <u>Copay</u> /Trip	None

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.cchphealthplan.com.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event Services You May Need		Network Provider	Out-of-Network Provider	Information
Medical Event		(You will pay the least)	(You will pay the most)	
	<u>Urgent care</u>	\$35 <u>Copay</u> /Visit	\$35 <u>Copay</u> /Visit	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$350 <u>Copay</u> /Day up to first 5 days	Not Covered	Preauthorization required.
	Physician/surgeon fees	No Charge	Not Covered	Preauthorization required.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Outpatient Office Visit: \$35 <u>Copay</u> /Visit. Other Outpatient Visits: \$35 <u>Copay</u> /Visit.	Not Covered	Other outpatient services include: Mental health partial hospitalization, Mental health intensive outpatient treatment, Substance use disorder day treatment, and Substance use disorder intensive outpatient treatment.
abuse services	Inpatient services	\$350 Copay/Day up to first 5 days	Not Covered	Preauthorization required.
	Office visits	No Charge	Not Covered	Cost sharing does not apply for preventive
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	services. Depending on the type of services, a copayment may apply. Maternity care may
	Childbirth/delivery facility services	\$350 <u>Copay</u> /Day up to first 5 days	Not Covered	include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Home health care	\$30 Copay/Visit	Not Covered	Preauthorization required.
If you need belo	Rehabilitation services	\$35 Copay/Visit	Not Covered	Preauthorization required.
If you need help recovering or have	Habilitation services	\$35 Copay/Visit	Not Covered	Preauthorization required.
other special health	Skilled nursing care	\$150 Copay/Day up to first 5 days	Not Covered	Preauthorization required. Limited to 100 covered days every calendar year
needs	Durable medical equipment	20% Coinsurance	Not Covered	Preauthorization required.
	Hospice services	No Charge	Not Covered	Preauthorization required.
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	1 covered exam every calendar year
	Children's glasses	No Charge	Not Covered	1 pair per calendar year - Frames will be covered in full from the VSP Pediatric Collection (or contact lenses in lieu of glasses)
	Children's dental check-up	No Charge	Not Covered	1 covered exam every 6 months

 $^{^{\}star}$ For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.cchphealthplan.com.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Chiropractic care
- Cosmetic surgery
- Dental care (Adult)
- Hearing aids

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California Department of Managed Health Care 1-888-466-2219. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Chinese Community Health Plan at 1-888-775-7888, submit a grievance form through https://cchphealthplan.com/family-member, or file your complaint in writing to, Chinese Community Health Plan, 445 Grant Avenue, Suite 700, San Francisco, CA 94108. If you have a grievance against Chinese Community Health Plan, you can also contact the California Department of Managed Health Care, at 1-888-466-2219 or http://www.dmhc.ca.gov.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-415-834-2118.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-415-834-2118.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-415-834-2118.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-415-834-2118.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.cchphealthplan.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$0
- Specialist copayments \$65
- Hospital (facility) <u>copayments</u> \$350/day up to first 5 days
- Other coinsurance 20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:

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Cost Sharing			
<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$1,000		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$2,700		
The total Peg would pay is	\$3,700		

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$0
- Specialist copayments \$65
- Hospital (facility) <u>copayments</u> \$350/day up to first 5 days
- Other coinsurance 20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

<u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$1,800		
Coinsurance	\$200		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$2,020		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The plan's overall deductible \$0
- Specialist copayments \$65
- Hospital (facility) <u>copayments</u> \$350/day up to first 5 days
- Other coinsurance 20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$1,200		
Coinsurance	\$50		
What isn't covered			
Limits or exclusions	\$40		
The total Mia would pay is	\$1,290		